# Housing and City Development Scrutiny Committee 18 September 2023

## **Housing Maintenance and Repairs**

### **Report of the Statutory Scrutiny Officer**

#### 1 Purpose

1.1 To review current performance in the maintenance and repair of Council housing and, where necessary, plans for improvement.

#### 2 Action required

2.1 The Committee is asked if it wishes to make any comments or recommendations regarding provision and delivery of housing maintenance and repairs.

#### 3 Background information

- 3.1 Following the transfer of responsibility for housing maintenance and repair from Nottingham City Homes to the Council on 1 April 2023, the Committee wanted to understand current performance in relation to housing maintenance and repairs services and, where necessary, plans to develop and improve the services to improve tenant satisfaction and ensure best value in the delivery of those services.
- 3.2 The Portfolio Holder for Housing and the Director for Housing will be attending the meeting to give an overview of the current position and plans for delivery of the recently acquired responsibilities and services.
- 4 List of attached information
- 4.1 Written briefing from the Housing Service
- 5 Background papers, other than published works or those disclosing exempt or confidential information
- 5.1 None
- 6 Published documents referred to in compiling this report
- 6.1 None
- 7 Wards affected
- 7.1 All
- 8 Contact information

8.1 Jane Garrard, Senior Governance Officer <a href="mailto:jane.garrard@nottinghamcity.gov.uk">jane.garrard@nottinghamcity.gov.uk</a>